



## NAS OS Update Instructions

Please follow the below instructions to update your LaCie NAS OS device:

NOTE: Though this is a simple procedure, it is recommended that you backup any/all critical data before continuing. Review the End User License Agreement below.

- 1. Download the .zip file and extract the .capsule file to a folder on your computer.*
- 2. Using a browser, log into the NAS OS for your device.*
- 3. Go to Device Manager>Shares and ensure that you have a shared called "admin". If you do not, please create one. Note: Ensure that "admin" is lower-case!*
- 4. Now go to Users and ensure that there is a user called "admin".*
- 5. Ensure that the admin user has direct read/write access to the admin share, NOT through a group!*
- 6. Now, from Windows Explorer or the Mac Finder, navigate to the admin folder on your NAS:*
- 7. Login with the user name "admin" and the password for that account.*
- 8. Once inside the folder, create a folder called "Update" (with a capital U – very important).*
- 9. Now, open the folder that contains the .capsule file that you downloaded and extracted earlier and move it into the new "Update" folder.*
- 10. From the NAS OS, restart the NAS and wait for the device LEDs to stop blinking and to show ready. Once the NAS is booted, you should be at the new firmware.*

### **4.3.17.0 Release Notes**

- Dropbox Sync / Backup Engine Update
- Seagate Media Server Improvements
- Bug Fixes

### **Minimum Requirements**

- Minimum FW version: 4.1.9.1
- Minimum LNA version: 1.5.12

Rev. 10/02/2017

[2big NAS Support Page](#)

## END USER LICENSE AGREEMENT FOR SEAGATE SOFTWARE

PLEASE READ THIS END USER LICENSE AGREEMENT ("EULA") CAREFULLY. BY CLICKING "I AGREE" OR TAKING ANY STEP TO DOWNLOAD, SETUP, INSTALL OR USE ALL OR ANY PORTION OF THIS PRODUCT (INCLUDING, BUT NOT LIMITED TO, THE SOFTWARE AND ASSOCIATED FILES (THE "SOFTWARE"), HARDWARE ("HARDWARE"), DISK (S), OR OTHER MEDIA) (COLLECTIVELY, THE "PRODUCT") YOU AND YOUR COMPANY ACCEPT ALL THE TERMS AND CONDITIONS OF THIS EULA. IF YOU ACQUIRE THIS PRODUCT FOR YOUR COMPANY'S USE, YOU REPRESENT THAT YOU ARE AN AUTHORIZED REPRESENTATIVE WHO HAS THE AUTHORITY TO LEGALLY BIND YOUR COMPANY TO THIS EULA. IF YOU DO NOT AGREE, DO NOT CLICK "I AGREE" AND DO NOT DOWNLOAD, SETUP, INSTALL OR USE THE SOFTWARE.

**1. Ownership.** This EULA applies to the Software and Products of Seagate Technology LLC and the affiliates controlled by, under common control with, or controlling Seagate Technology LLC, including but not limited to affiliates operating under the LaCie name or brand, (collectively, "Seagate", "we", "us", "our"). Seagate and its suppliers own all right, title, and interest in and to the Software, including all intellectual property rights therein. The Software is licensed, not sold. The structure, organization, and code of the Software are the valuable trade secrets and confidential information of Seagate and its suppliers. The Software is protected by copyright and other intellectual property laws and treaties, including, without limitation, the copyright laws of the United States and other countries. The term "Software" does not refer to or include "ThirdParty Software". "ThirdParty Software" means certain software licensed by Seagate from third parties that may be provided with the specific version of Software that you have licensed. The Third-Party Software is generally not governed by the terms set forth below but is subject to different terms and conditions imposed by the licensors of such ThirdParty Software. The terms of your use of the ThirdParty Software are subject to and governed by the respective license terms, except that this Section 1 and Sections 5 and 6 of this Agreement also govern your use of the ThirdParty Software. You may identify and view the relevant licenses and/or notices for such ThirdParty Software for the Software you have received pursuant to this EULA at <http://www.seagate.com/support/bytopic/downloads/>, or at <http://www.lacie.com/support/> for LaCie branded product. You agree to comply with the terms and conditions contained in all such ThirdParty Software licenses with respect to the applicable ThirdParty Software. Where applicable, the URLs for sites where you may obtain source code for the Third Party Software can be found at <http://www.seagate.com/support/bytopic/downloads/>, or at <http://www.lacie.com/support/> for LaCie branded product.

**2. Product License.** Subject to your compliance with the terms of this EULA, Seagate grants you a personal, nonexclusive, nontransferable, limited license to install and use one (1) copy of the Software on one (1) device residing on your premises, internally and only for the purposes described in the associated documentation. Use of some third party software included on the media provided with the Product may be subject to terms and conditions of a separate license agreement; this license agreement may be contained in a "Read Me" file located on the media that accompanies that Product. The Software includes components that enable you to link to and use certain services provided by third parties ("Third Party Services"). Your use of the Third Party Services is subject to your agreement with the applicable third party service provider. Except as expressly stated herein, this EULA does not grant you any intellectual property rights in the Product. Seagate and its suppliers reserve all rights not expressly granted to you. There are no implied rights.

**2.1 Software.** You are also permitted to make a single copy of the Software strictly for backup and disaster recovery purposes. You may not alter or modify the Software or create a new installer for the Software. The Software is licensed and distributed by Seagate for use with its storage products only, and may not be used with nonSeagate storage product.

**3. Restrictions.** You are not licensed to do any of the following:

- a. Create derivative works based on the Product or any part or component thereof,
- b. Reproduce the Product, in whole or in part;
- c. Except as expressly authorized by Section 11 below, sell, assign, license, including, but not limited to, the Software;
- d. Alter, translate, decompile, or attempt to reverse engineer the Product or any part disclose, or otherwise transfer or make available the Product, in whole or in part, to any third party; or component thereof, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this contractual prohibition;
- e. Use the Product to provide services to third parties;
- f. Take any actions that would cause the Software to become subject to any open
- g. Remove or alter any proprietary notices or marks on the Product.

**4. Updates.** If you receive an update or an upgrade to, or a new version of, any Software ("Update") you must possess a valid license to the previous version in order to use the Update. All Updates provided to you shall be subject to the terms and conditions of this EULA. If you receive an Update, you may continue to use the previous version(s) of the Software in your possession, custody or control. Seagate shall have no obligation to support the previous versions of the Software upon availability of an Update. Seagate has no obligation to provide support, maintenance, Updates, or modifications under this EULA.

**5. NO WARRANTY.** THE PRODUCT AND THE THIRDPARTY SOFTWARE ARE OFFERED ON AN "ASIS" BASIS AND NO WARRANTY, EITHER EXPRESS OR IMPLIED, IS GIVEN. SEAGATE AND ITS SUPPLIERS EXPRESSLY DISCLAIM ALL WARRANTIES OF ANY KIND, WHETHER STATUTORY, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. SEAGATE DOES NOT PROVIDE THE THIRD PARTY SERVICES AND MAKES NO WARRANTIES WITH RESPECT TO THE THIRD PARTY SERVICES. YOUR USE OF THE THIRD PARTY SERVICES IS AT YOUR RISK.

**6. EXCLUSION OF INCIDENTAL, CONSEQUENTIAL, AND CERTAIN OTHER DAMAGES.** TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL SEAGATE OR ITS LICENSORS OR SUPPLIERS BE LIABLE FOR ANY source license agreement if it is not already subject to such an agreement; and SPECIAL, INCIDENTAL, PUNITIVE, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS OR CONFIDENTIAL OR OTHER INFORMATION, FOR BUSINESS INTERRUPTION, FOR PERSONAL INJURY, FOR LOSS OF PRIVACY, FOR FAILURE TO MEET ANY DUTY INCLUDING OF GOOD FAITH OR REASONABLE CARE, FOR NEGLIGENCE, AND FOR ANY OTHER PECUNIARY OR OTHER LOSS WHATSOEVER) ARISING OUT OF OR IN ANY WAY RELATED TO THE USE OF OR INABILITY TO USE THE PRODUCT OR ANY PART OR COMPONENT THEREOF OR RELATED SERVICE OR ANY THIRD PARTY SERVICES, OR OTHERWISE UNDER OR IN CONNECTION WITH ANY PROVISION OF THE EULA, EVEN IN THE EVENT OF THE FAULT, TORT (INCLUDING NEGLIGENCE), MISREPRESENTATION, STRICT LIABILITY, BREACH OF CONTRACT, OR BREACH OF WARRANTY OF SEAGATE OR ITS LICENSORS OR SUPPLIERS, AND EVEN IF SEAGATE OR ITS LICENSOR OR SUPPLIER HAS BEEN ADVISED OF THE

POSSIBILITY OF SUCH DAMAGES AND NOTWITHSTANDING ANY FAILURE OF THE ESSENTIAL PURPOSE OF THIS AGREEMENT OR ANY REMEDY.

**7. LIMITATION OF LIABILITY.** NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY REASON WHATSOEVER, THE ENTIRE LIABILITY OF SEAGATE UNDER ANY PROVISION OF THIS EULA AND YOUR EXCLUSIVE REMEDY HEREUNDER SHALL BE LIMITED TO, AND IN NO EVENT WILL SEAGATE'S TOTAL CUMULATIVE DAMAGES EXCEED, THE FEES PAID BY THE LICENSEE TO SEAGATE FOR THE PRODUCT. ADDITIONALLY, IN NO EVENT SHALL SEAGATE'S LICENSORS OR SUPPLIERS BE LIABLE FOR ANY DAMAGES OF ANY KIND.

**8. Privacy.** Seagate's collection, use and disclosure of personally identifiable information in connection with your use of the Product is governed by Seagate's Privacy Policy which is located at <http://www.seagate.com/legalprivacy/privacypolicy/>. As further described in Seagate's Privacy Policy, certain Products may include a Product dashboard which allows users to manage Product settings, including but not limited to use of anonymous statistical usage data in connection with personally identifiable information. You agree to Seagate's collection, use, and disclosure of your data in accordance with the Product dashboard settings selected by you for the Product, or in the case of transfer as described in Section 11, you agree to the settings selected by the prior licensee unless or until you make changes to the settings.

**9. Indemnification.** By accepting the EULA, you agree to indemnify and otherwise hold harmless Seagate, its officers, employees, agents, subsidiaries, affiliates, and other partners from any direct, indirect, incidental, special, consequential or exemplary damages arising out of, relating to, or resulting from your use of the Product or any other matter relating to the Product, including, without limitation, use of any of the Third Party Services.

**10. International Trade Compliance.** The Software and any related technical data made available for download under this EULA are subject to the customs and export control laws and regulations of the United States ("U.S.") and may also be subject to the customs and export laws and regulations of the country in which the download is contemplated. Further, under U.S. law, the Software and any related technical data made available for download under this EULA may not be sold, leased or otherwise transferred to restricted countries, or used by a restricted enduser (as determined on any one of the U.S. government restricted parties lists, found at <http://www.bis.doc.gov/complianceand enforcement/liststocheck.htm>) or an enduser engaged in activities related to weapons of mass destruction including, without limitation, activities related to designing, developing, producing or using nuclear weapons, materials, or facilities, missiles or supporting missile projects, or chemical or biological weapons. You acknowledge that you are not a citizen, national, or resident of, and are not under control of the governments of Cuba, Iran, North Korea, Sudan or Syria; are not otherwise a restricted enduser as defined by U.S. export control laws; and are not engaged in proliferation activities. Further, you acknowledge that you will not download or otherwise export or reexport the Software or any related technical data directly or indirectly to the abovementioned countries or to citizens, nationals, or residents of those countries, or to any other restricted end user or for any restricted enduse.

**11. General.** This EULA between Licensee and Seagate is governed by and construed in accordance with the laws of the State of California without regard to conflict of laws principles. The EULA constitutes the entire agreement between Seagate and you relating to the Product and governs your use of the Product, superseding any prior agreement between you and Seagate relating to the subject matter hereof. If any

provision of this EULA is held by a court of competent jurisdiction to be contrary to law, such provision will be changed and interpreted so as to best accomplish the objectives of the original provision to the fullest extent allowed by law and the remaining provisions of the EULA will remain in force and effect. The Product and any related technical data are provided with restricted rights. Use, duplication, or disclosure by the U.S. government is subject to the restrictions as set forth in subparagraph (c)(1)(iii) of DFARS 252.227 7013 (The Rights in Technical Data and Computer Product) or subparagraphs (c)(1) and (2) of 48 CFR 52.22719 (Commercial Computer Product – Restricted Rights), as applicable. The manufacturer is Seagate. You may not transfer or assign this EULA or any rights under this EULA, except that you may make a onetime, permanent transfer of this EULA and the Software to another end user, provided that (i) you do not retain any copies of the Software, the Hardware, the media and printed materials, Upgrades (if any), and this EULA, and (ii) prior to the transfer, the end user receiving this EULA and the Software agrees to all the EULA terms. Any attempted assignment in violation of this Section is void. Seagate, the Seagate logo, and other Seagate names and logos are the trademarks of Seagate.

5.4.2016